



Voice Services Acceptable Use Policy

Consolidated's goal is to provide high quality voice services ("service" hereafter) to its customers. Consolidated has adopted the following Acceptable Use policy to ensure the integrity of its service and to provide a high quality customer experience. By accessing Consolidated's voice services, the Customer accepts the terms of this policy and agrees to be bound thereby.

System Disruption- Customer will not use the service to disrupt or take any action that interferes with Consolidated's network or equipment.

Illegal or Fraudulent Use- Customer will not use the service for any purpose that violates local, state or federal laws or that promotes illegal activity.

Robocalls- Customer will not use the service to make illegal robocalls.

Enforcement & Violation- All usage of the service is under the discretion of Consolidated. Consolidated management will review all alleged violations of the policy on a case by case basis. Clear violations of policy may result in voice calls being blocked and or immediate termination of service and forfeit of all fees paid to date. A failure by Consolidated to enforce any provision in this policy shall not be construed as a waiver of any right to do so at a later date.

Modifications and Revisions to Policy

Consolidated reserves the right to modify or revise this policy at any time without notice. Customer should regularly visit Consolidated's website to review this policy for modifications and revisions.

Revised: 5/12/22