



Consolidated
Business solutions
Let us exceed your expectations!

Your original receipt is required for all returns, exchanges and warranty repair services.

All returns and exchanges must be in original condition, include original packaging and all accessories. Once return criteria has been met a credit or exchange will be done. Consolidated reserves the right to request identification and to deny any return.

30-day return period

We will accept returns or exchanges 30 days from the original purchase date. Please review the exceptions below.

Non-returnable items

Non-returnable items include the following but are not limited to:

- Labor and/or installation services
- Opened packages such as computer peripherals, software, toner and ink cartridges
- Items that are used or damaged
- Any non-stock special order items
- Items such as desktop and notebook computers that are programmed specifically for the purchaser

Restocking fee

A restocking fee of 35% will be charged on all special order merchandise that can be returned to the original vendor. All other special order items are non-returnable.

Refund method

The refund will be in the form of a check that will be mailed or can be picked up at our office after 10 business days from the return.

Not regarding personal data on returned or exchanged products

Consolidated is not responsible for any personal data left on or in a returned or exchanged product. Once an item has been returned it becomes the property of Consolidated.

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