



Internet Services Acceptable Use Policy

Consolidated's goal is to provide high quality Internet services ("service" hereafter) to its customers. Consolidated has adopted the following Acceptable Use policy to ensure the integrity of its service and to provide a high quality customer experience. By accessing Consolidated Internet services, the Customer accepts the terms of this policy and agrees to be bound thereby. This policy is in addition to the restrictions contained in Consolidated's Internet Subscriber Agreement and Internet Services Terms and Conditions.

Intended Use- Each Internet service account is for one household or one business and the customer is responsible for unauthorized use of the account by third-parties. Customer will not share, resell, or distribute the services obtained from Consolidated to others not authorized by Consolidated to use those services. The resale of Consolidated's services is strictly prohibited unless authorized by a separate agreement establishing terms and conditions satisfactory to Consolidated for the resale of its services.

System Disruption- Customer will not use the service to disrupt or take any action that interferes with Consolidated's network or equipment, or that of Consolidated's customers. This includes, but is not limited to, altering IP addresses, mail bombing or mass mailing programs, or interfering with, inhibiting or degrading the use and operation of the service provided by Consolidated.

Illegal or Fraudulent Use-Customer will not use the service for any purpose that violates local, state or federal laws or that promotes illegal activity, including but not limited to, child pornography, obscene material, sale of illegal weapons, sale of illegal substances, material that violates hate crime laws, fraud, acts of terrorism, pyramid or ponzi schemes. Customer will not impersonate another user, falsify identifying information in any post or transmission in order to mislead or forge another's digital or manual signature.

Threatening or Harassing Use-Customer will not use the service to post or transmit any material that harasses, threatens, libels, defames, slanders, encourages bodily harm or unlawful destruction of property.

Harm to Minors- Customer will not use the service to harm or attempt to harm a minor, or to send pornographic, obscene or profane materials involving a minor.

Spamming/Hacking- Customer will not use the service for spamming (sending unsolicited messages, bulk e-mail or other solicitations). Customer will not alter, remove or forge email headers, or take any action to deceive the recipient of email as to the sender's true identity. Customer will not reference Consolidated in any email in order to mislead the recipient. Customer will not use the service to fraudulently or illegally access the accounts of others, penetrate the security measures of the service or other systems, or to disrupt the service or services of any other user, host, business or network. This includes attempting to access any unauthorized computer, system, network, business, account or any other proprietary material, or using any processes or programs to compromise the security of any of the foregoing, mail bombing or flooding, or any other activity that disrupts the services of any other user, host, business or network.

Security and Viruses- Customer must take appropriate security precautions for any device or system connected to the service. Customer must secure any wireless network devices (ie. routers) connected to the service – unsecure wireless networks are subject to service termination as they are operating as a pseudo ISP. Customer will not transmit viruses, worms, Trojan horses, denial of service attacks or any other harmful software or code, bomb, key or bot. Customer must use standard practices to prevent harmful transmissions and to protect their computer system(s) and connected devices. Consolidated will take appropriate action for repeat harmful transmissions, up to and including termination of the service.

Newsgroups and Chat Rooms- Customer must abide by all rules and policies of any newsgroup, chat room or other interactive service with which it interacts. Flooding, bombing, use of automated programs such as bots or clones or other disruptive activity is prohibited.

Copyright and Trademark Infringement-Customer will not use the service to send, receive or use any data, files or information which infringes upon the patents, trademarks, copyrights, trade secrets or proprietary rights of another person or entity. Consolidated is registered under the Digital Millennium Copyright Act of 1998 (DMCA) to receive notices of copyright infringement by users of Consolidated's Internet services. Consolidated will take appropriate action for repeat infringements, up to and including termination of the service. Protected materials include, but are not limited to, digital music, movies, photographs, audio books and software.

Enforcement & Violation

All usage of the service is under the discretion of Consolidated. Consolidated management will review all alleged violations of the policy on a case by case basis. Clear violations of policy which are not promptly remedied by the relevant customer may result in disciplinary action, including, but not limited to immediate termination of service and forfeit of all fees paid to date. A failure by Consolidated to enforce any provision in this policy shall not be construed as a waiver of any right to do so at a later date.

Modifications and Revisions to Policy

Consolidated reserves the right to modify or revise this policy at any time without notice. Customer should regularly visit Consolidated's website to review this policy for modifications and revisions.

Last Revised: 8/5/24